2 2 JAN 1969

MEMORANDUM FOR: Deputy Director for Support

SUBJECT

: Critical Review of Office Operations

REFERENCE

: Multiple addressee memo dtd 21 Nov 68 fr

DD/S, same subject

- 1. This memorandum is for your information only.
- 2. The reference requests a critical review of the component divisions and staffs of the Office of Logistics. This Office, as a matter of practice, conducts a continuing critical review of its management and organization, as well as the operation of the Agency's overall Logistics System. This continuing review is conducted primarily by the Planning Staff but is supplemented by specific ad hoc groups convened to focus on individual functional problems. The Office also employs the talents of outside consultants when required, as in the recent case of the "Walling Survey" of the Printing Services Division.

	3. '	Through the c	ontinued analy	sis	and review of the management and organiza-
25X1	tion of the (Office of Logi	stics, a wide	varie	ety of accomplishments have been attained
	during the p	ast three yea	rs. Th <u>ere ha</u>	s be	en a major change in the depot system high-
	lighted by the	he eliminatior	n of the		
	increased c	apabilities.	A complete re	view	of packing and crating operations has
	increased th	he work outpu	ıt at		while the number of personnel assigned to
	such duties	has been red	uced. Increas	sed u	se of the Agency's in-house printing capa-
	bility has p	ermitted elim	nination of a \$2	25,0	00 annual contract for external photographic
	print makin	g. Other exa	imples of man	agen	nent accomplishments within the Office
	include:	_			

- a. Transfer of responsibility for Washington area telecommunications budgeting to the Office of Communications.
- b. Installation of tachographs on Agency shuttle buses to insure better scheduling and supervision of drivers.
- c. Administrative transfer of architects and engineers to the Logistics Services Division to handle space responsibilities.

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. Approved For Release 2003/05/27; CIA-RDP84-00780R003400060076-8

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d. Assignment of substantive budget responsibility to the Planning Staff.

Attachment 1 is a listing of additional management accomplishments during the period 1966-68.

- In the management of the Agency's Logistics System, the Office of Logistics 4. continues to depend upon the Planning Staff and other senior management personnel for critical analysis and review. Foremost of the accomplishments in this area are the creation, establishment, and successful conduct of the Decentralized Procurement System for research, development, and engineering contracting. Developments in the computer field are reflected in the establishment within the Office of Logistics of the Contract Information System, current work on the real estate overseas inventory listing, the Headquarters Space Utilization Report, and the Electronic Processing of Intelligence Composition (EPIC) System. Through regular visits by Planning Staff Officers to the Logistics Officers assigned to the area divisions, the Office maintains close contact with the Operating Components and endeavors to be sensitive to any changes in requirements. In addition to operational support, the Office has played an important role in the development of the Employee Cafeteria Committee, as well as conducting regular surveys of local commercial transportation to Langley Headquarters. Attachment 2 is a partial listing of management accomplishments affecting the Agency's overall Logistics System.
- 5. Review and analysis of several aspects of current operations both within the Office and the Agency's Logistics System are currently underway. For example, a 15-
- stage. A review of the current criteria for expendability of property is also underway. Of considerable interest to the entire Intelligence Community is work being done on SOMAT waste in an attempt to turn a \$30,000 annual Agency expense into a profitable and marketable material. If successful, the SOMAT program will have widespread application to other Government agencies. Attachment 3 is a partial listing of management studies now under review.
- 6. Employees in the Office of Logistics are encouraged to submit suggestions for improvement in operations and cost saving. The Office of Logistics has an outstanding record in this respect, leading the Support Services during the past two years in the number of suggestions adopted by the Agency. During the past year, Office of Logistics personnel submitted 39 suggestions. Of these, 10 were adopted.

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. Approved For Release 2009/05/27 CIA-RDP84-00780R003400060076-8

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7. The continuing critical review of Office of Logistics procedures and operations and the operation of the Agency's Logistics System provides a means of reexamination and improvement. Believing that this approach fulfills the intent of the reference, the Office of Logistics will continue this method of continuing critical review.

Acting Director of Logistics

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ATTACHMENT 1

MANAGEMENT ACCOMPLISHMENTS WITHIN THE OFFICE OF LOGISTICS (1966-68)

	sultai	1. nt to	Survey of the Printing Services Division by a conthe Agency.	25				
25>	(1	2. 3.						
	all st	4.	Complete review and revision of the mission and functions statements for divisions, and branches of the Office.					
	of ove	5. ertim	Review of the Agency motor pool operations in order to insure minimum use me.					
	handl	6. ing a	Improvement in cargo scheduling permitting expedited nd reduction of shipment backlog.	25				
	cost-		Improvement in packaging methods, more use of polystyrene containers and ng, lightweight packing materials offering adequate protection to Agency					
		8.	Increased use of Conex and other specialized containers for Agency					

shipments.

ATTACHMENT 2

ACCOMPLISHMENTS OF MANAGEMENT OF THE LOGISTICS SYSTEM (1966-68)

	1.	Creation and establishment of the Decentralized Procurement System.
X1	2.	Establishment of a quick-reaction procurement facility at
Sy	4. ystem.	Development and implementation of the automated Contract Information
W	5. Vashingtor	Development of a computerized Space Utilization Reporting System for the on metropolitan area.
	6.	Assumption of management responsibility for the Executive Dining Room.
	7.	Complete rewrite of the "Logistics Planner's Guide."
Ą	8. gency Pro	Preparation, publication, and distribution of the monograph, "Funding of operty."
in	9. 1 the Oper	Institution of liaison visits by Planning Staff Officers to Logistics Officers rating Components.
<1 <u></u>		
	12.	Analysis and review of Agency cafeteria operations by a senior Logistics

Sectional Companionality

Study of the possible commercial utilization of the SOMAT waste product.

13.

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25X1	14.	Authorship of the	Study for the Bureau of the Budget.
ŗ	15. Dlans for t	Development and other Headquarters as	considerable enlargement of the Agency's emergency rea both for inclement weather and civil disorders.

16. Regular review of commercial transportation available to Agency personnel traveling to the Langley Headquarters.

ATTACHMENT 3

SUBJECTS UNDER REVIEW FOR FUTURE IMPLEMENTATION

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- 2. Study of requirements for a new storage facility and inclusion of a comparable garage facility into any new construction at Langley.
- 3. Possible transfer of organizational location of a major Office of Logistics field activity.
- 4. Study, in conjunction with the Office of Finance, concerning establishment of a single transportation allotment.
- 5. Review of criteria used to establish expendable and nonexpendable categories of equipment.
 - 6. Annual review of internal Office of Logistics Notices and Instructions.
- 7. Installation of a Telecopier communications link between the respective Offices of the Director of Logistics and the Deputy Director for Support.